



Abdat's Privacy Policy

Introduction

Protecting our clients and their customers' privacy is important to Abdat. The following statement outlines how Abdat collects, uses, discloses and safeguards personal and secure information.

Abdat is proud of the customer service we provide to our clients. We respect our clients' privacy and that of their customers. Our Privacy policy ensures the trust you place in us when providing us with personal and secure information.

Information collection

The amount and type of personal information we hold about you depends on the nature of your relationship with us, and the extent to which you have used our services. We collect, client data files for repair or problem resolution, customer information for clients' use on our website, customer orders, client email addresses, IP addresses for purpose of system administration when guests visit our website.

Use and Disclosure

We may use your personal information to:

Administer and manage the products and services we provide to you, including carrying out data repair, system testing and backup.

Assess and process any orders for our products and services.

Send out periodic emails regarding offers or services we can provide as well as vital information about your use of our software.

We will not provide any of your personal information to other companies or individuals.

Security

Abdat strictly protects the security of the personal information we collect. We carefully protect your data from unauthorised access or disclosure, alteration or destruction.

Password and credit card information collected online is encrypted, information collected via web based forms uses SSL encryption, databases stored on our web server are password protected and reside in secure locations to prevent unauthorised access.

We protect your data from unauthorised use by password access to our Members area. Passwords, firewalls and virus protection are used to protect Abdat systems holding personal information from unauthorised access. Security alarms and internal procedures are used to protect Abdat premises that house systems and paper records.

Paper records and client disks no longer required are sent to a secure destruction service.

Cookies

To ensure we are providing information customers need and want, Abdat collects site-visitation statistics using cookies. A cookie is a small data file that contains information in relation to your visit to a website. A client has the option of turning cookies off on their browser software. Cookies are only available to the server that sets them (i.e. Abdat's server) and cookies do not have the ability to gather and report information about other activities of the user back to the website.

Links to Other Sites

Users should be aware that when you are on the Abdat website you could be directed to other sites that are beyond our control. There are links to other sites from Abdat's website that take you out of our service. These other sites may send their own cookies to users, collect data or solicit personal information. Always be aware of where you end up.

Disclaimer

The information and advice provided by Abdat is made in good faith and is derived from sources believed to be reliable. However, clients are responsible for making their own judgements on information provided and are advised to verify all relevant representations.

Abdat does not accept liability for any injury, loss or damage incurred by reliance on the information or advice provided by this website, including any links to external Internet sites.

Access to Personal Information

If you require any changes to be made to information stored by Abdat contact us on (03) 95098765 or send us an email at support@abdat.com.au.

Concerns

If you have a privacy concern please contact one of our customer service officers on (03) 95098765 or send us an email at support@abdat.com.au.

By using this site, you signify your approval of Abdat's Privacy Policy. If you do not agree with this policy, please do not use our site. Your continued use of the Abdat website following the posting of changes to these terms will mean you accept those changes.